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Affiliated to

Rashtrasant Tukadoji Maharaj, Nagpur University, Nagpur

## **PROCEEDINGS OF**

**Students' Grievance Redressal Committee** 

## **Submitted By**

**Anti-ragging Committee** 

Sevadal Mahila Mahavidyalaya, Nagpur



Principal Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.

# Sevadal Mahila Mahavidyalaya

Sakkardara Square, Umrer Road, Nagpur-440024

#### Formation of Students Grievance Redressal Committee

In view of the clause (g) of sub-section (1) of Section 26 of the University Grants Commission Act, 1956 (3 of 1956), and in supersession of the University Grants Commission (Grievance Redressal) Regulations, 2012, we should constitute a Committee to be known as the Students' Grievance Redressal Committee. The functions of the Committee are **to look into the complaints lodged by any student, and judge its merit**. The Grievance Redressal Committee is also empowered to look into matters of harassment. This committee will be nominated and headed by the Head of the institution. This committee consists of three representatives of faculty members, each one from Science, Home Science and Social Science Faculty.

Any student with a genuine grievance may approach the Grievance Redressal Committee members in person. In case the student is unwilling to appear in self, grievances may be sent in writing. Grievances may also be sent through e-mail to the Principal.

The Committee deals with Grievances received in writing from the students about any of the following matters:-

Academic Matters: Related to timely issue of duplicate Mark-sheets, Transfer Certificates, Conduct Certificates or other examination related matters.

Financial Matters: Related to dues and payments for various items from library, hostels etc.

**Other Matters:** Related to certain misgivings about conditions of sanitation, preparation of food, availability of transport etc,.

In order to comply with the UGC Regulation for addressing, student grievance "Grievance Redressal Committee" of Sevadal Mahila Mahavidyalaya has been constituted with following Staff in different positions to enquire the nature and extent of grievance. The composition of Students Grievance Redressal Committee is as under,

- 1. Chairman: Honourable Principal
- 2. Member-1: From Science faculty
- 3. Member-2: From Home Science faculty
- 4. Member-3: From Social Science faculty



(Prof. Pravin Charde) Principal Sevadal Mahila Mahavidyalaya, Nagpur

Sakkardara Chowk, Umrer Road, Nagpur-440 009

#### **Students Grievance Redressal Cell**

The institution has a Students Grievance Redressal cell. It looks into the academic and non academic matters of the students. The committee will deal with all the genuine grievances of learners of the college. Cell tries to solve their redressal in meetings of the committee. If the grievances are not within the purview of the committee, then the issues are brought to the notice of the authorities.

#### **Objectives:**

- 1. The main objective of the grievance redressal cell is to develop a responsible and receptive attitude among all the students so that a healthy atmosphere is maintained in college and hostel premises.
- 2. The grievance redressal cell is a platform where students can raise their academic and non academic matters.
- 3. To receive the suggestions from the students for improvement in students grievances.
- 4. To coordinate between students and departments to redress the grievances.
- 5. To ensure effective solution to the student grievances with an impartial and fair approach.
- 6. Grievance redressal committee shall consider redressing of grievances within a stipulated time.
- 7. To encourage the students to express their problems/grievances freely, without any fear of being victimized.

#### **Functions:**

- 1. The cases will be attended on the receipt of written grievances from the students.
- 2. The cell will review all the cases and then will act accordingly.
- 3. To hear all the concern parties and settles grievances as early as possible.
- 4. To counsel the students whenever necessary to resolve their grievances.
- 5. After redressal of the grievance the cell will submit the report to the authority



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#### Procedure for lodging complaint/ Mechanism of GRC:

- 1. The student should express their grievance frankly in writing to the committee or dropping in suggestion box. Student should mention her name, class and date in the complaint. Confidentiality and privacy will be maintained.
- 2. The suggestion box will be open before the meeting.
- 3. The grievance cell will act upon those cases which have been forwarded along with the necessary documents, if required.
- 4. The grievance cell will assure that, it has been solved properly in a stipulated time limit.
- 5. The number of grievances settled or pending will be reported to the Principal, as and when required.
- 6. The cell will seek the guidance from the higher authorities of the Institution, if and when required.

#### **COMPOSITION OF GRC:**

The composition of Students Grievance Redressal Cell is as under,

- 1. Chairman: Honourable Principal
- 2. Member 1: From Science faculty
- 3. Member 2: From Home Science faculty
- 4. Member 3: From Social Science faculty



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REGISTERED No. DL(N)-04/0007/2003-05

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## प्राधिकार से प्रकाशित PUBLISHED BY AUTHORITY

सं. 12] नई दिल्ली, शनिवार, मार्च 23—मार्च 29, 2013 (चैत्र 2, 1935) No. 12] NEW DELHI, SATURDAY, MARCH 23—MARCH 29, 2013 (CHAITRA 2, 1935)

इस भाग में भिन्न पृष्ठ संख्या दी जाती है जिससे कि यह अलग संकलन के रूप में रखा जा सके (Separate paging is given to this Part in order that it may be filed as a separate compilation)

> भाग III—खण्ड 4 [PART III—SECTION 4]

[सांविधिक निकायों द्वारा जारी की गई विविध अधिसूचनाएं जिसमें कि आदेश, विज्ञापन और सूचनाएं सम्मिलित हैं] [Miscellaneous Notifications including Notifications, Orders, Advertisements and Notices issued by Statutory Bodies]



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#### UNIVERSITY GRANTS COMMISSION

New Delhi-110002, the —December 2012

F. No. 14-4/2012(CPP-II)—In exercise of the power conferred under sub-section (1) of section 26 of the University Grants Commission Act, 1956 (3 of 1956), the University Grants Commission hereby makes the following regulations, namely :—

1. Short title, application and commencement :---

- These regulations shall be called the University Grants Commission (Grievance Redressal) Regulations, 2012.
- (2) They shall apply to every University, whether established or incorporated by or under a Central Act or a State Act, and every institution recognised by the University Grants Commission under clause (f) of Section 2 of the University Grants Commission Act, 1956 and to all institutions deemed to be a university declared as such under Section 3 of the said Act.
- (3) They shall come into force from the date of their publication in the Official Gazette.

2. Definition :--In these regulations, unless the context otherwise requires

(a) "Act" means the University Grants Commission Act, 1956 (3 of 1956) :

(b) "aggrieved student" means a student who has any complaint in the matters concerned with the grievances defined under these regulations, and includes a persons seeking admission to any institution of higher education;

(c) "college" means any institution, whether known as such or by any other name, which provides for a course of study for obtaining any qualification from a university and which, in accordance with the rules and regulations of such university, is recognised as competent to provide for such course of study and present students undergoing such course of study for the examination for the award of such qualification;

(d) "Commission" means the University Grants Commission established under section 4 of the UGC Act, 1956.

(e) "declared admission policy" means such policy for admission to a course or program of study as may be offered by the institution and published in the prospectus referred to in sub-regulation (1) of regulation 3;



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(f) "grievances" include the following complaints of the aggrieved students, namely: --

(i) making admission contrary to merit determined in accordance. with the declared admission policy of the institute;

(ii) irregularity in the admission process adopted by the institute;

(iii) refusing admission in accordance with the declared admission policy of the institute;

(iv) non publication of prospectus, as specified;

(v) publishing any information in the prospectus, which is false or misleading, and not based on facts;

(vi) withhold or refuse to return any document in the form of certificates of degree, diploma or any other award or other document deposited with it by a person for the purpose of seeking admission in such institution, with a view to induce or compel such person to pay any fee or fees in respect of any course or program of study which such person does not intend to pursue;

(vii) demand of money in excess of that specified in the declared admission policy or approved by the competent authority to be charged by such institution;

(viii) breach of the policy for reservation in admission as may be applicable;

(ix) complaints, of alleged discrimination of students, from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Women, Minority or Disabled categories;

(x) non payment or delay in payment of scholarships to any student that such institution is committed, under the conditions imposed by University Grants Commission, or by any other authority;

(xi) delay in conduct of examinations or declaration of results beyond that specified in the academic calendar;

(xii) on provision of student amenities as may have been promised or required to be provided by the institution;

(xiii) denial of quality education as promised at the time of admission or required to be provided;

(xiv) non transparent or unfair evaluation practices;



(xv) harassment and victimisation of students, including sexual harassment:

(g) "Grievance Redressal Committee" means a committee constituted under these regulations;

(h) "Higher Educational Institution" means a University within the meaning of clause (f) of Section 2, a college within the meaning of clause (b) of subsection (1) of Section 12A, and an institution deemed to be a University declared under Section 3, of the University Grants Commission Act, 1956;

(i) "institution" for the purposes of these regulations, means university, college or institution, as the case may be;

(j) "Office of profit" means an office which is capable of yielding a profit or pecuniary gain, and to which some pay, salary, emolument, remuneration or non-compensatory allowance is attached;

(k) "Ombudsman" means the Ombudsman appointed under regulation 4 of these regulations;

(I) "university" means a university established or incorporated by or under a Central Act or a State Act and includes an institution deemed to be university declared as such under Section 3 of the Act.

Mandatory publication of prospectus, its contents and pricing:---3.

(1) Every higher education institution, shall publish, before expiry of sixty days prior the date of the commencement of the admission to any of its courses or programmes of study, a prospectus containing the following for the purposes of informing those persons intending to seek admission to such institution and the general public, namely:-

(a) each component of the fee, deposits and other charges payable by the students admitted to such institution for pursuing a course or programme of study, and the other terms and conditions of such payment;

(b) the percentage of tuition fee and other charges refundable to a student admitted in such institution in case such student withdraws from such institution before or after completion of course or programme of study and the time within, and the manner in, which such refund shall be made to that student;

(c) the number of seats approved by the appropriate statutory authority in respect of each course or programme of study for the academic year for which admission is proposed to be made;

(d) the conditions of eligibility including the minimum and maximum age limit of persons for admission as a student in a particular course or programme of study, where so specified by the institution;

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(e) the educational qualifications specified by the relevant appropriate statutory authority, or by the institution, where no such qualifying standards have been specified by any statutory authority;

(f) the process of admission and selection of eligible candidates applying for such admission, including all relevant information in regard to the details of test or examination for selecting such candidates for admission to each course or programme of study and the amount of fee to be paid for the admission test;

(g) details of the teaching faculty, including therein the educational qualifications and teaching experience of every member of its teaching faculty and also indicating therein whether such members are on regular basis or as visiting member;

(h) information in regard to physical and academic infrastructure and other facilities including hostel accommodation, library and hospital or industry wherein the practical training to be imparted to the students and in particular the facilities accessible by students on being admitted to the institution;

(i) broad outlines of the syllabus specified by the appropriate statutory authority or by the institution, as the case may be, for every course or programme of study, including the teaching hours, practical sessions and other assignments;

(j) all relevant instructions in regard to maintaining the discipline by students within or outside the campus of the institution, and, in particular such discipline relating to the prohibition of ragging of any student or students and the consequences thereof and for violating the provisions of any regulation in this behalf made by the relevant statutory regulatory authority; and

(k) any such other information as may be specified by the Commission:

Provided that an institution shall publish information referred to in items (a) to (j) of this sub regulation, on its website, and the attention of prospective students and the general public shall be drawn to such publication on the website through advertisements displayed prominently in the different newspapers and through other media: Provided further that an institution may publish prospectus in accordance with this sub regulation at any time before the period of sixty days.

(2) Every institution shall fix the price of each printed copy of the prospectus, being not more than the reasonable cost of its publication and distribution and no profit be made out of the publication, distribution or sale of prospectus.

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Appointment, tenure, removal and conditions of services under grievance redressal mechanism -

(1) Each University shall appoint an Ombudsman for redressal of grievances of students under these regulations.

(2) The Ombudsman shall be a person who has been a judge not below the rank of a District Judge or a retired professor who has at least ten years' experience as a professor.

(3) The Ombudsman shall not, at the time of appointment, during one year before such appointment, or in the course of his tenure as Ombudsman, be in a conflict of interest with the university where his personal relationship, professional affiliation or financial interest may compromise or reasonably appear to compromise, the independence of judgement toward the university.

(4) The Ombudsman, or any member of his immediate family shall not -

- (a) hold or have held at any point in the past, any post or, employment in the office of profit in the University;
- (b) have any significant relationship, including personal, family, professional or financial, with the university;
- (c) hold any position in university by whatever name called, in the administration or governance structure of the university.

(5) The Ombudsman in a State University shall be appointed by the university on part-time basis from a panel of three names recommended by the search committee consisting of the following members, namely:-

- (a) nominee of the Governor of the State Chairman;
- (b) two Vice-Chancellors, by rotation from public universities of the State to be nominated by the State Government - Members;
- (c) one Vice-Chancellor, by rotation from a private university of the State to be nominated by the State Government - Member;
- (d) Secretary (Higher Education) of the State -Member-- Convener.

(6) The Ombudsman in a Central University and institution deemed to be university shall be appointed by the Central University or institution as the case may be on part-time basis

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from a panel of three names recommended by the search committee consisting of the following members, namely:-

- a) Chairman of the University Grants Commission or his nominee Chairman;
- b) one Vice Chancellor from central university, by rotation, to be nominated by the Central Government - Member;
- c) one Vice Chancellor from institution deemed to be university, by rotation, to be nominated by the Central Government – Member;
- Joint Secretary to the Government of India in the Ministry of Human Resource Development dealing or incharge of the higher education - Member;
- e) Joint Secretary in the office of the University Grants Commission - Member - Convener

(7) The Ombudsman shall be a part time officer appointed for a period of three years or until he attains the age of seventy year, whichever is earlier, from the date he resumes the office and may be reappointed for another one term in the same university.

(8) The Ombudsman shall be paid a fees of Rs. 3000 per day for hearing the cases, in addition to reimbursement of the conveyance.

(9) The Ombudsman may be removed on charges of proven misconduct or misbehavior or as defined under sub regulation
 (3) and (4) of this regulation, by the concerned appointing authority.

(10) No order of removal of Ombudsman shall be made except after an inquiry made in this regard by a person not below the rank of Judge of the High Court in which such Ombudsman has been informed of the charges against him and given a reasonable opportunity of being heard in respect of those charges.

## 5. Grievance Redressal Committee -

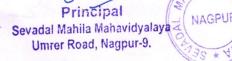
- (1) In case of a college, the Vice Chancellor of the affiliating university shall constitute a Grievance Redressal Committee consisting of five members for an individual college or a group of colleges keeping in view the location of the college(s).
- (2) The Grievance Redressal Committee shall be constituted by the Vice-Chancellor of the affiliating university consisting of
  - a) a senior Professor of the University Chairman:
  - b) three senior teachers drawn from the affiliating colleges, on rotation basis, to be nominated by the Vice-Chancellor – Members;

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- a student representing the college where the grievance has occurred to be nominated, based on academic merit, by the concerned college - special invitee.
- (3) The Grievance Redressal Committee shall have a term of two years.
- (4) The provisions of sub-regulations (8), (9) and (10) of regulation 4 and regulation 6 in respect of the matters of the reimbursement and procedure and functions shall, *mutatis mutandis*, apply to the Grievance Redressal Committee except that the Grievance Redressal Committee shall communicate its decision within ten days of receipt of the complaint.
- (5) Any person aggrieved by the decision of the Grievance Redressal Committee may within a period of six days prefer an appeal to the Ombudsman.
- 6. Powers and functions of ombudsman -
  - (1) The Ombudsman shall exercise his powers to hear any grievance-
    - (a) of any student against the university or institution affiliated to it or an institute, as the case may be, after the student has availed of remedies available in such institution for redressal of grievance; and
    - (b) of any applicant for admission as student to such institution.
  - (2) No application for revaluation or remarking of answer sheets shall be entertained by the Ombudsman unless specific irregularity materially affecting the outcome or specific instance of discrimination is indicated.
  - (3) The Ombudsman shall have power to seek the assistance of any person belonging to the Scheduled Castes, the Scheduled Tribes, Socially and Economically Backward Classes, minority or disabled category, as amicus curiae, for hearing complaints of alleged discrimination.
  - 7. Procedure in redressal of grievances by Ombudsman and Grievance Redressal Committee-

(1) Each institution shall establish a registry, headed by an employee of the institute of appropriate rank as the Ombudsman may decide, where any aggrieved student or person may make an application seeking redressal of grievance.

(2) The address of the registry so established shall be published widely including on the notice board and prospectus and placed on the website of the institution.



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(3) On receipt of an application by the registry, the employee-incharge shall inform the Ombudsman or the Grievance Redressal Committee, as the case may be, shall immediately provide a copy to the institution for furnishing its reply within seven days.

(4) The Ombudsman or the Grievance Redressal Committee, as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institute and the aggrieved person either in writing or electronically, as may be feasible.

(5) An aggrieved person may appear either in person or represented by such person as may be authorised to present his case.

(6) The Ombudsman or the Grievance Redressal Committee, as the case may be, shall be guided by the principles of natural justice while hearing the grievance.

(7) The Ombudsman or the Grievance Redressal Committee, as the case may be, shall ensure disposal of every application as speedily as possible and not later than a month of receipt of the grievance.

(8) The institution shall co-operate with the Ombudsman or the Grievance Redressal Committee, as the case may be, in redressal of grievances and failure to do so may be reported by the Ombudsman to the Commission.

(9) On the conclusion of proceedings, the Ombudsman or the Grievance Redressal Committee, as the case may be, shall pass such order, with reasons for such order, as may be deemed fit to redress the grievance and provide such relief as may be desirable to the affected party at issue.

(10) Every order under sub-regulation (9), under the signature of the Ombudsman or the Grievance Redressal Committee, as the case may be, shall be provided to the aggrieved person and the institution and shall be placed on the website of the institution.

(11)The institution shall comply with the order of the Ombudsman or the Grievance Redressal Committee, as the case may be,

(12) Any order of the Ombudsman or the Grievance Redressal Committee, as the case may be, not complied with by the institution shall be reported to the Commission.

(13) A complaint shall be filed by the aggrieved student or his parent or with a special permission from the Ombudsman or the Grievance Redressal Committee, as the case may be, by any other person.

(14)In case of any false or frivolous complaint, the ombudsman may order appropriate action against the complainant.



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Information regarding Ombudsman Grievance Redressal Committee to be published in prospectus -

The University, the institution deemed to be university and the college concerned shall provide detailed information regarding provisions of Grievance Redressal Committee, Ombudsman and the duties and rights of students in their prospectus prominently.

## 9. Consequences of non-compliance -

The Commission shall in respect of any institution which willfully contravenes or repeatedly fails to comply with orders of the Ombudsman or the Grievance Redressal Committee, as the case may be, may proceed to take one or more of the following actions, namely:-

- (a) withdrawal of declaration of fitness to receive grants under section 12B of the Act:
- (b) withholding any grant allocated to the Institution;
- (c) declaring the institution ineligible for consideration for any assistance under any of the general or special assistance programs of the Commission;
  (d) informing the assistance information infor
- (d) informing the general public, including potential candidates for admission, through a notice displayed prominently in the newspapers or other suitable media and posted on the website of the Commission, declaring that the institution does not possess the minimum standards for redressal of grievances;
  (e) recommend to the officiation
- (e) recommend to the affiliating university for withdrawal of affiliation, in case of a college;
   (f) recommend to the Control Original Control Contro Control Control Control Control Control Control Control Contro
- (f) recommend to the Central Government for withdrawal of declaration as Institution deemed to be university, in case of an institution deemed to be university;
  (g) recommend to the appropriate State St
- (g) recommend to the appropriate State Government for withdrawal of status as university in case of a university established or incorporated under a State Act;
  (h) taking such other action with a state act;
  - taking such other action within its powers as the Commission may deem fit and impose such other penalties as may be provided in the Act for such duration of time as the institution complies with the provisions of these Regulations:

Provided that no action shall be taken by the Commission under this regulation unless the institution has been given an opportunity to explain its position and opportunity of being heard has been provided to it.

Principal Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.

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#### NAAC REACCREDITED WITH 'A' GRADE

## Sevadal Mahila Mahavidyalaya

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Affiliated to

#### Rashtrasant Tukadoji Maharaj, Nagpur University, Nagpur

## **Minutes of The Meetings**

**Submitted By** 

**Students' Grievance Redressal Committee** 

Sevadal Mahila Mahavidyalaya, Nagpur



ineipal Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.

Sakkardara Chowk, Umrer Road, Nagpur-440 009

#### Academic Session 2021-2022

Date: 09/08/2021

#### NOTICE

The members of the College Grievance Redressal Committee are hereby informed that, they should attend the meeting on 14/08/2021 at 12.30 pm. in the Principal's Chamber.

Agenda of the meeting:

- 1. To confirm the minutes of the last meeting.
- 2. To issue the notice to the student about the committee.
- 3. To brief students regarding working of the committee.
- 3. Any other matter with the permission of the chair.

(Prof. Pravin Charde)

Principal Sevadal Mahila Mahavidyalaya, Nagpur

Members:

- 1. Member : Dr.(Mrs.) A. S. Mahakalkar
- 2. Member : Mr. P. S. Deshpande
- 3. Member : Dr. S. V. Pise



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Principal Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.

Sakkardara Chowk, Umrer Road, Nagpur-440 009

### Academic Session 2021-2022 Minutes of the Meeting of the Grievance Redressal Committee

The meeting of Grievance Redressal committee was held on 14/08/2021 at 12.15 pm in the Principal's Chamber. Following members were present.

1. Prof. Dr. Pravin Charde, Chairman

2. Member : Dr.(Mrs.) A. S. Mahakalkar

3. Member : Mr. P. S. Deshpande

4. Member : Dr. S. V. Pise

Dr. (Mrs.) A. S. Mahakalkar welcomed the Hon'ble Principal & all the Members and called the meeting in order with the permission of chairperson. She read out the agenda of the meeting.

Item No.1: Resolution:	To confirm the minutes of the last meeting.					
Resolution:	Dr. (Mrs.) A. S. Mahakalkar read out the minutes of the last meeting, which was arranged on 26/03/2021. The minutes are confirmed by the					
	Chair					
Item No.2:	To issue notice to the students about the committee.					
<b>Resolution:</b>	It has been decided that notice should be circulated among the students					
	in their classroom as well as to be displayed on the notice board.					
Item No.3:	To inform the students regarding working of the committee.					
<b>Resolution:</b>	Honourable Chairman of the committee has suggested that the working					
	of the committee should be explained to the students in their classes.					
Item No.4:	Any other matter with the permission of the Chair.					
<b>Resolution:</b>	It has been suggested that, if students has any grievances, can submit					
	grievance in suggestion box also, which will be opened in the last					
	week of every month.					
	As there was no other matter for further discussion, the meeting ended					
	with vote of thanks.					

#### Name

1. Prof. Dr. Pravin Charde, Chairman

2. Member : Dr.(Mrs.) A. S. Mahakalkar

3. Member : Mr. P. S. Deshpande

4. Member : Dr. S. V. Pise



Principal Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.

Signature

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Sakkardara Chowk, Umrer Road, Nagpur-440009

#### Academic Session 2021-2022

Date: 31/03/2022

#### NOTICE

The members of the College Grievance Redressal Committee are hereby informed that, they should attend the meeting on 04/04/2022 at 12.30 pm. in the Principal's Chamber.

Agenda of the meeting:

- 1. To confirm the minutes of the last meeting.
- 2. To discuss about the problems faced by the students .
- 3. Any other matter with the permission of the chair.

(Prof. Pravin Charde) Principal Sevadal Mahila Mahavidyalaya, Nagpur

#### Members:

- 1. Member : Dr.(Mrs.) A. S. Mahakalkar
- 2. Member : Mr. P. S. Deshpande
- 3. Member : Dr. S. V. Pise



Signature

Mr.As. Malahalhar

Principal Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9

Sakkardara Chowk, Umrer Road, Nagpur-440009

#### Academic Session 2021-2022 Minutes of the Meeting of the Grievance Redressal Committee

The meeting of Grievance Redressal committee was held on 04/04/2022 at 12.00 pm in the Principal's Chamber. Following members were present.

- 1. Prof. Dr. Pravin Charde, Chairman
- 2. Member : Dr.(Mrs.) A. S. Mahakalkar
- 3. Member : Mr. P. S. Deshpande
- 4. Member : Dr. S. V. Pise

Dr. (Mrs.) A. S. Mahakalkar welcomed the Hon'ble Principal & all the Members and called the meeting in order with the permission of chairperson. She read out the agenda of the meeting.

Item No.1: To confirm the minutes of the last meeting.

- **Resolution:** Dr. (Mrs.) A. S. Mahakalkar has read out the minutes of the last meeting, which was arranged on 14/08/2021. The minutes are confirmed by the Chair.
- Item No.2: To increase the no. of toilets in college, the grievance raised by the students.
- **Resolution:** This grievance was from the students of Science, Home Science and Social Science faculty .The issue was discussed in the meeting and conveyed to infrastructure committee of the college through Principal's office.

Item No.3: Any other matter with the permission of the Chair.

**Resolution:** As there is no other matter for further discussion, the meeting ended with vote of thanks.

Name

Signature

Hes. A.S. Mahabalhar

- 1. Prof. Dr. Pravin Charde, Chairman
- 2. Member : Dr.(Mrs.) A. S. Mahakalkar
- 3. Member : Mr. P. S. Deshpande
- 4. Member : Dr. S. V. Pise



Principal – Sevadal Mahila Mahavidyalaya Umrer Road, Nagr

The Principal Sevadal Mahilo No Nugpu

Respected Sir,

I the undersigned, and the student of Home-Science faculty studing in B.Sc. II year. I coish to bring it to your notice that the existing number of washrooms and not subbicient for the students, I makes a chas specially in tainly seasons. Therefore I, on behalf of the clan, request-your honour to do the needful at your earliest.

> Thanking you in anticipation your faithfully BAFinal steedents

Date - 28/03/2022 Naypur



Principal

Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.

Dali :25/03/2022

To, The Principal Sevenial Mahala Mahavidyalaya Neypen, RESTA, substept: Regarding washrooms of the college RISIA, on behall of the class, 9 would like to enform you that the present wamber of washrooms our not enough for a many girls and hence 9 request you to work into the matter from your side, We already howe informed to ancharge madam orally.

Thanking you your mincerely BSC -Final (Science)



Principal Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.

From: Mone science

To, The Principal Severala Mahila Mahavidyolaya Nagpan

subject: Regending wash room.

Respected Sir,

I am a student of this college and I wish to request you to increase the number of wash rooms, on the existing one are not enough for such a large number of students.

I request to do the needful.

Thanking you

MUUNS sincerely H.S. Students R

Principal Sevadal Mahila Mahavidyalaya.» Umrer Road, Nagpur-9.

Dt. 20/03/22



SakkardaraChowk, Umrer Road, Nagpur-440 009

#### Academic Session 2020-2021 Date: 08/09/2020

#### NOTICE

All the students of Arts, Science and Home Science faculty are hereby informed that the college has following committees to solve different grievances if any.

#### I) Grievances Redressal Committee:

- 1. Chairman: Honourable Principal
- 2. Member : Dr.(Mrs.) A. S. Mahakalkar (Science faculty)
- 3. Member : Dr. P. S. Deshpande (Home Science faculty)
- 4. Member : Dr. S. V. Pise (Social Science faculty)

#### **II) Anti Ragging Committee:**

- 1. Chairman: Honourable Principal
- 2. Member : Dr.(Mrs.) A. S. Mahakalkar (Science faculty)
- 3. Member : Dr. P. S. Deshpande (Home Science faculty)
- 4. Member : Dr. S. V. Pise (Social Science faculty)

#### **III) Internal Complaints Committee:**

- 1. Chairman: Honourable Principal
- 2. Presiding Officer: Dr.(Mrs.) M. P. Patil
- 3. Member : Dr. (Mrs.) S. S. Mandaogade (Social Science faculty)
- 4. Member : Dr. (Mrs.) R. M. Dhandekar (Social Science faculty)
- 5. Member : Shri D.T. Koche (Non Teaching Staff)
- 6. Member : Shri L.R. Wanjari (Non Teaching Staff)
- 7. Member : Miss Shehal Bokade (PG Student)
- 8. Member : Miss Nilima Shende (UG Student)
- 9. Member : Shri Arvind Bagadade (NGO)

Students having any grievances should contact and submit the grievance in writing to the respective member of the committee.



(Prof. Pravin Charde) Principal Sevadal Mahila Mahavidyalaya, Nagpur

Sakkardara Chowk, Umrer Road, Nagpur-440 009

#### Academic Session 2020-2021

Date: 10/09/2020

#### NOTICE

The members of the College Grievance Redressal Committee are hereby informed that, they should attend the meeting on 14/09/2020 at 12.30 pm, in the Principal's Chamber.

#### Agenda of the meeting:

- 1. To confirm the minutes of the last meeting.
- 2. To issue notice to the students about the committee.
- 3. To inform students regarding the working of the Grievance Redressal committee.
- 4. Any other matter with the permission of the chair.

(Prof. Pravin Charde) Principal Sevadal Mahila Mahavidyalaya, Nagpur

#### Members:

- 1. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 2. Member 2: Mr. P. S. Deshpande
- 3. Member 3: Dr. S. V. Pise



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Sakkardara Chowk, Umrer Road, Nagpur-440 009

#### Academic Session 2020-2021 Minutes of the Meeting of the Grievance Redressal Committee

The meeting of Grievance Redressal committee was held on 14/09/2020 at 12.30 pm in the Principal's Chamber. Following members were present.

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise
- Dr. S. V. Pise welcomed the Hon'ble Principal & all the members and called

the meeting in order with the permission of chairperson. He read out the agenda of the meeting.

Item No.1: Resolution:	To confirm the minutes of the last meeting. Dr. S. V. Pise has read out the minutes of the last meeting, which was arranged on 09/03/2020. The minutes are confirmed by the Chair.						
Item No.2:	To issue notice to the students about the Grievance Redressal committee of the college.						
Resolution:	It has been decided that notice should be circulate among the students on their classroom WhatsApp group as well as to be displayed on the notice board.						
Item No.3:	To inform the students regarding working of the committee.						
Resolution:	Honourable Chairman of the committee has suggested that the working of the committee should be conveyed to the students on their class WhatsApps group.						
Item No.4:	Any other matter with the permission of the Chair.						
Resolution:	As there is no other matter for further discussion, the meeting ended with vote of thanks.						

#### Name

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

Signature

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Sakkardara Chowk, Umrer Road, Nagpur-440 009

#### Academic Session 2020-2021

Date: 20/07/2021

#### **NOTICE**

The members of the College Grievance Redressal Committee are hereby informed that, they should attend the meeting on 26/03/2021 at 11.30 am. in the Principal's Chamber.

Agenda of the meeting:

- 1. To confirm the minutes of the last meeting.
- 2. To discuss about the problems faced by the students during their online theory and practical examinations.
- 3. Any other matter with the permission of the chair.

(Prof. Pravin Charde) Principal Sevadal Mahila Mahavidyalaya, Nagpur

#### Members:

- 1. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 2. Member 2: Mr. P. S. Deshpande
- 3. Member 3: Dr. S. V. Pise

Signature

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Sakkardara Chowk, Umrer Road, Nagpur-440 009

#### Academic Session 2020-2021 Minutes of the Meeting of the Grievance Redressal Committee

The meeting of Grievance Redressal committee was held on 26/03/2021 at 11.30 am in the Principal's Chamber. Following members were present.

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

Dr. S. V. Pise welcomed the Hon'ble Principal Sir & all the members and called the meeting in order with the permission of chairperson. He read out the agenda of the meeting and the following matter was discussed in the meeting...

Item	No.1:	To	confirm	the min	utes of the	e last meeti	ng.	
<b>D</b>		-	a ** n					

**Resolution:** Dr. S. V. Pise has read out the minutes of the last meeting, which was arranged on 14/09/2020. The minutes are confirmed by the Chair.

To discuss about the problems faced by the students during their online Item No.2: theory and practical examinations.

**Resolution:** The grievances regarding the problems faced by the students during their online theory and practical examinations has received through online application from their WhatsApp groups. The problems were conveyed to the examination committee of the college. The problems were solved successfully.

Item No.3: Any other matter with the permission of the Chair.

**Resolution:** As there is no other matter for further discussion, the meeting ended with vote of thanks.

#### Name

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

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Signature

SakkardaraChowk, Umrer Road, Nagpur-440 009

#### Academic Session 2019-2020

Date: 22/07/2019

#### NOTICE

All the students of Arts, Science and Home Science faculty are hereby informed that the college has following committees to solve different grievances if any.

#### I) Grievances Redressal Committee:

- 1. Chairman: Honourable Principal
- 2. Member : Dr.(Mrs.) A. S. Mahakalkar (Science faculty)
- 3. Member : Dr. P. S. Deshpande (Home Science faculty)
- 4. Member : Dr. S. V. Pise (Social Science faculty)

#### II) Anti Ragging Committee:

- 1. Chairman: Honourable Principal
- 2. Member : Dr.(Mrs.) A. S. Mahakalkar (Science faculty)
- 3. Member : Dr. P. S. Deshpande (Home Science faculty)
- 4. Member : Dr. S. V. Pise (Social Science faculty)

#### **III) Internal Complaints Committee:**

- 1. Chairman: Honourable Principal
- 2. Presiding Officer: Dr.(Mrs.) M. P. Patil
- 3. Member : Dr. (Mrs.) S. S. Mandaogade (Social Science faculty)
- 4. Member : Dr. (Mrs.) R. M. Dhandekar (Social Science faculty)
- 5. Member : Shri D.T. Koche (Non Teaching Staff)
- 6. Member : Shri L.R. Wanjari (Non Teaching Staff)
- 7. Member : Miss Sapana Nadeshwar (Resarch Student)
- 8. Member : Miss Sujata Deshmukh (PG Student)
- 9. Member : Miss Sanchita Dhomne (UG Student)
- 10. Member : Shri Arvind Bagadade (NGO)

Students having any grievances should contact and submit the grievance in writing to the respective member of the committee.



(Prof. Pravin Charde) Principal Sevadal Mahila Mahavidyalaya, Nagpur

Sakkardara Chowk, Umrer Road, Nagpur-440 009

#### Academic Session 2019-2020

Date: 05/08/2019

#### **NOTICE**

The members of the College Grievance Redressal Committee are hereby informed that, they should attend the meeting on 10/08/2019 at 1.30 pm, in the Principal's Chamber.

#### Agenda of the meeting:

- 1. To confirm the minutes of the last meeting.
- 2. To issue notice to the students about the committee.
- **3.** To inform students regarding the working of the Grievance Redressal committee.
- **4.** To discuss regarding the timing of the time table of Home Science faculty, grievances received from the students.
- 5. Any other matter with the permission of the chair.

(Prof. Pravin Charde) Principal Sevadal Mahila Mahavidyalaya, Nagpur

#### Members:

- 1. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 2. Member 2: Mr. P. S. Deshpande
- 3. Member 3: Dr. S. V. Pise

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Sakkardara Chowk, Umrer Road, Nagpur-440 009

#### Academic Session 2019-2020 Minutes of the Meeting of the Grievance Redressal Committee

The meeting of Grievance Redressal committee was held on 10/08/2019 at 1.30 pm in the Principal's Chamber. Following members were present.

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

Dr. P. S. Deshpande has welcomed the Hon'ble Principal & all the Members and called the meeting in order with the permission of chairperson. He read out the agenda of the meeting and following matter was discussed in the meeting.

Item No.1: To confirm the minutes of the last meeting.

**Resolution:** Dr. P. S. Deshpande has read out the minutes of the last meeting, which was arranged on 30/03/2019. The minutes are confirmed by the Chair.

Item No.2: To issue notice to the students about the Grievance Redressal committee of the college.

**Resolution:** It has been decided that notice should be circulate among the students in their classroom as well as to be displayed on the notice board.

Item No.3: To inform the students regarding working of the committee.

**Resolution:** Honourable Chairman of the committee has suggested that the working of the committee should be explained to the students in their classes.

- Item No.4: To discuss regarding the timing of the time table of Home Science faculty, grievances received the students.
- **Resolution:** As per the grievances received from the students. The matter was conveyed to time table committee of home science faculty.
- Item No.4: Any other matter with the permission of the Chair.

**Resolution:** As there is no other matter for further discussion, the meeting ended with vote of thanks.

#### Name

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

#### Signature

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Sakkardara Chowk, Umrer Road, Nagpur-440 009

#### Academic Session 2019-2020

Date: 04/03/2020

#### NOTICE

The members of the College Grievance Redressal Committee are hereby informed that, they should attend the meeting on 09/03/2020 at 11.30 am, in the Principal's Chamber.

#### Agenda of the meeting:

- 1. To confirm the minutes of the last meeting.
- 2. To repair the ceiling fans of the classrooms, the grievance raised by the students.
- 3. Any other matter with the permission of the chair.

(Prof. Pravin Charde)

Principal Sevadal Mahila Mahavidyalaya, Nagpur

#### Members:

- 1. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 2. Member 2: Mr. P. S. Deshpande
- 3. Member 3: Dr. S. V. Pise



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Sakkardara Chowk, Umrer Road, Nagpur-440 009

#### Academic Session 2019-2020 Minutes of the Meeting of the Grievance Redressal Committee

The meeting of Grievance Redressal committee was held on 09/03/2020 at 11.30 am in the Principal's Chamber. Following members were present.

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

Dr. (Mrs.) A. S. Mahakalkar welcomed the Hon'ble Principal & all the Members and called the meeting in order with the permission of chairperson. She read out the agenda of the meeting.

Item No.1: To confirm the minutes of the last meeting.

**Resolution:** Dr. (Mrs.) A. S. Mahakalkar has read out the minutes of the last meeting, which was arranged on 10/08/2019. The minutes are confirmed by the Chair.

- Item No.2: To repair the ceiling fans of the classrooms, the grievance raised by the students.
- **Resolution:** This grievance was from the students of Science, Home Science and Social Science faculty .The issue was discussed in the meeting and conveyed to infrastructure committee of the college through Principal's office.

Item No.3: Any other matter with the permission of the Chair.

**Resolution:** As there is no other matter for further discussion, the meeting ended with vote of thanks.

#### Name

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

Signature

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2019-2020 Date \_\_\_\_\_ Page To, <u>solution</u> Qindapa The preincipal - <u>continuit</u> Sevadal Mahila Mahavidalaya Sakkareadhea Uneer Road Nagpure Date: 2317/19 Standorf Not in polt Subject: - Application for change of time talle Respected 3te, we students of the B.Sc (Home Science) and year. We want to speed test istantion to please change the time talele. We all Live on the outer areas and have proleters of conveyance and come to college on your own. So we want to request you to change the time talle and make it till 4:30 . 50 we don't have to face any kind of conveyance issue. We would be very greeatfull if it happen. Thanking you! yours farthfully B.Sc (Home Science) III semester. Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.

65.05-1000 Date \_ Page Vagation sugpor Valler - Pilfles - stoc Bulgeet: Application for change of time gleest Respected 394, to e students of the B.Sc (Home Science) 2nd year we want 9.2 9 printed 920919 of USevadal Mit 2912 vidyalaya of Umrer Road, Magpur-9. 9.11 9 printed of 1900 - 91920+ 9mit outer areas and have produlers of conveyance and come to college On your own. So we want to request you to change the time talls and make it till 4:30 . Sociol don't have to have any kind a conversance sesue, we would be very greedfull if it happen. Thapking you! Yours fattlally B-50 (Home Science) III Semerter.

2019-2020 Date \_\_\_\_ Page To, wow Sayou . D. Bran A.C. Nousknow . D. Barte The prepagal -Sevadal Mahila Mahavedalayas nin Bakkaveachea Univer Road Nagpure Date: 28 71 19 about 100 9910 Knowlie \_\_\_\_\_ @thouse. itnope Subject Application for change of tome takeles Petrolegt 01 Shital & chautap - Schautap. Respected Site, we students of B.B.C (Home Science) Semestere III wants to request you to please change the time table. It would be very suffalled ep the college ends by 4:30 pm. As many of us comes to collège from the outer areas of Nagpur. we face many predelems regarding conveyance and are not allere to attend college sequearly . We request you to kendly please change the time table le make it green 9:30 am to 4:30 pm. nadiog 180 Nowwood . norlinot ..... 400-1 Thanking 36 AUM illa owes farthful K. Manny B.Sc (Home Scrence) III Semestere. noxing HILA M -Principal Aluane Sevadal Mahila Mahavidyalaya Class represent Umrer Road, Nagpur-9. Lower Bridger S. Broyel

2019 - 201 Date \_ Page\_ . p. ulale Samiksha. Ulale - $\widehat{}$ Sayoni -D. Biun  $(\mathfrak{D})$ Bayon ot Vaishnavi . D. Barte - Or Bank ont Ankita co Bajurao + Magurao - 2 Megha . J. Kodape some nelkodaje dalo? Athakur: poh Apti as. Thakure -Le Santheale Sayee Conthede MI - Okhardse. Pragati S. Khadse -Rimpa P. . Basmen - A Reup 200 10) Amisha J. Tabrote and Acalentel. Shitar S. chawhan - Schauhan. Samiksha Y- Gellicoar - +12 Yellicup 209 21 13) Coayatorie E. Dafase - Ordare 14) Huchika p. choudhard me Howehika old Ashter Manker manker (Amanky of 17) Nilambori Shertage is Therkas . vile steering sheikh sotio of and Shuth so 195 - kajab Bondre sing Doudse marit baot o Miradula Kale 900 br ma Dates Devanshi Theken ... thupuz . 22) Tranale Supesh weide chaip and Trunali. 23) Rashmi Konsakhartar Rashmike Komal S. Kanhar. K. kanhar 200 Asprimi . A. Parthate 25) Pathak 1.0 Nikita Makde -N. Markde 26) > 27) Fristika Mounga -Ki Mourig. Monali Ginadkan M. Synadkar 28) 20) Fabreen 33. Ali EAR 30) Salusn' Onkar. S. Onkon N. Sheikh xx Noorwyma sheiken Principal 32) 2) Omeshivari Own Opur Sevadal Mahil Samiksha Donge 33) Sidongo Swati Bhoya 6. Broyce \*\* 34)

SakkardaraChowk, Umrer Road, Nagpur-440 009

### Academic Session 2018-2019

Date: 16/07/2018

## NOTICE

All the students of Arts, Science and Home Science faculty are hereby informed that the college has following committees to solve different grievances if any.

#### I) Grievances Redressal Committee:

- 1. Chairman: Honourable Principal
- 2. Member : Dr.(Mrs.) A. S. Mahakalkar (Science faculty)
- 3. Member : Mr. P. S. Deshpande (Home Science faculty)
- 4. Member : Dr. S. V. Pise (Social Science faculty)

#### **II) Anti Ragging Committee:**

- 1. Chairman: Honourable Principal
- 2. Member : Dr.(Mrs) A. S. Mahakalkar (Science faculty)
- 3. Member : Mr. P. S. Deshpande (Home Science faculty)
- 4. Member : Dr. S. V. Pise (Social Science faculty)

#### **III) Internal Complaints Committee:**

- 1. Chairman: Honourable Principal
- 2. Presiding Officer: Dr.(Mrs.) M. P. Patil
- 3. Member : Dr. (Mrs.) S. S. Mandaogade (Social Science faculty)
- 4. Member : Dr. (Mrs.) R. M. Dhandekar (Social Science faculty)
- 5. Member : Shri D.T. Koche (Non Teaching Staff)
- 6. Member : Shri L.R. Wanjari (Non Teaching Staff)
- 7. Member : Miss Sapana Nadeshwar (Resarch Student)
- 8. Member : Miss Mrunali Chopkar (PG Student)
- 9. Member : Miss Uktika Panbude (UG Student)
- 10. Member : Shri Arvind Bagadade (NGO)

Students having any grievances should contact and submit the grievance in writing to the respective member of the committee.



(Prof. Pravin Charde)

Principal Sevadal Mahila Mahavidyalaya, Nagpur

Sakkardara Chowk, Umrer Road, Nagpur-440 009

## Academic Session 2018-2019

Date: 03/08/2018

## NOTICE

The members of the College Grievance Redressal Committee are hereby informed that, they should attend the meeting on 08/08/2018 at 11.30 am. in the Principal's Chamber.

#### Agenda of the meeting:

- 1. To confirm the minutes of the last meeting.
- 2. To issue notice to the students about the committee.
- 3. To inform students regarding the working of the Grievance Redressal committee.
- 4. Any other matter with the permission of the chair.

(Prof. Pravin Charde) Principal Sevadal Mahila Mahavidyalaya, Nagpur

#### Members:

- 1. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 2. Member 2: Mr. P. S. Deshpande
- 3. Member 3: Dr. S. V. Pise

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Sakkardara Chowk, Umrer Road, Nagpur-440 009

## Academic Session 2018-2019 Minutes of the Meeting of the Grievance Redressal Committee

The meeting of Grievance Redressal committee was held on 08/08/2018 at 11.30 am in the Principal's Chamber. Following members were present.

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

Dr. P. S. Deshpande has welcomed the Hon'ble Principal & all the members and called the meeting in order with the permission of chairperson. He read out the agenda of the meeting.

Item No.1: To confirm the minutes of the last meeting.

- **Resolution:** Mr. P. S. Deshpande has read out the minutes of the last meeting, which was arranged on 27/03/2018. The minutes are confirmed by the Chair.
- Item No.2: To issue notice to the students about the Grievance Redressal committee of the college.
- **Resolution:** It has been decided that notice should be circulate among the students in their classroom as well as to be displayed on the notice board.
- To inform the students regarding working of the committee. Item No.3:

**Resolution:** Honourable Chairman of the committee has suggested that the working of the committee should be explained to the students in their classes.

Item No.4: Any other matter with the permission of the Chair.

**Resolution:** As there is no other matter for further discussion, the meeting ended with vote of thanks.

NAGPUR

#### Name

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

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Sakkardara Chowk, Umrer Road, Nagpur-440 009

#### Academic Session 2018-2019

Date: 27/03/2019

## **NOTICE**

The members of the College Grievance Redressal Committee are hereby informed that, they should attend the meeting on 30/03/2019 at 11.30 am, in the Principal's Chamber.

#### Agenda of the meeting:

- 1. To confirm the minutes of the last meeting.
- 2. To discuss about the potable drinking water in college premises, the grievance raised by the students.
- 3. To keep the library open during the lunch hours.
- 4. Any other matter with the permission of the chair.

(Prof. Pravin Charde) Principal Sevadal Mahila Mahavidyalaya, Nagpur

#### **Members:**

- 1. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 2. Member 2: Mr. P. S. Deshpande
- 3. Member 3: Dr. S. V. Pise



Signature

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Sakkardara Chowk, Umrer Road, Nagpur-440 009

## Academic Session 2018-2019 Minutes of the Meeting of the Grievance Redressal Committee

The meeting of Grievance Redressal committee was held on 30/03/2019 at 11.30 am in the Principal's Chamber. Following members were present.

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

Dr. P. S. Deshpande has welcome the Hon'ble Principal & all the members of the committee and called the meeting in order with the permission of chairperson. He read out the agenda of the meeting and the following matter was discuss in the meeting.

Item No.1: To confirm the minutes of the last meeting.

- **Resolution:** Dr. P. S. Deshpande has read out the minutes of the last meeting, which was arranged on 08/8/2018. The minutes are confirmed by the Chair.
- Item No.2: To discuss about the potable drinking water in college premises, the grievance raised by the students.
- **Resolution:** This grievance was received from the students. The issue was discussed in the meeting and the matter was convey to the infrastructure committee of the college as well as CDC of the college.

Item No.3: To keep the library open during the lunch hours.

Resolution: The matter was discussed in the meeting and the decision was conveyed to the HOD of Library, with the permission of Principal.

Item No.4: Any other matter with the permission of the Chair.

**Resolution:** As there is no other matter for further discussion, the meeting ended with vote of thanks.

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#### Name

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

New As Mahakalhan

२७ फेब्रुवारी, २०१९ त्रति माननीय प्रान्धार्य, सेवादल महिला महाविद्यालय नागपूर. अजेशर : लक्ष्मी संतोष - यंदाकर : पिण्याच्या पाण्याची सीथ करण्यातालत. 19421 महोदय, सविनय विनंती याप्रमाणे झाहे की, मी क्र लक्ष्मी संतोष - यंदाकर, बी. प्र. द्वितीय वर्षातील विद्यार्थिनी असून, वर्गप्रमुख या नात्याने अर्ज सादर करीत झाहे. विद्यार्थितींसाठी पिव्याच्या पाव्या-सी सीय वरील माळ्यावर असल्याप्रमाणे रवालीदेखील करज्यान यावी. ही नम्न विनंती. 21021916 1 आपली विद्यार्थिनी लक्षमी संमोध - बाँदाकर J. Chandeabar वियार्थनी - दिव्या रा. रोनोड SAY Rodonode. मधा नं. जोबागडे (m)khobragade प्रगाली ग. झमाउ Elanzad पुनम वां.माकड P.S. makde NATPUR Principal Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9,

aning - 9 ATTel 2019 प्राने माननीय पान्धार स्वादल महिला महाषिद्यालय, 011142 310/412 उद्दव संदोकर to Em - जेवलाल्या सुट्टीमध्ये सुरु ठेवल्याकालन. adu al-elo11052 48 42 स्विभूम वेक अंग 195 सादर ast Do tolend HI 3thed 000 C durin विद्यार्थीनी था नात्मा जसन da सव q421121) 31 करोत 370 31128 4142 101 सट्टीमस्ये सद्पयोग म्हगून Ugo11-est 00-211 à वर्तमानपत्र करीता इतर पुस्लक वान्धलास वान्धव ana HCOID ogalir q1-elo11miz っけ igor () 2119 eysydly आपको विख्यार्थीनी संबोधार to End इतर विखार्शनी) Platale पतिशा Ap landonce heda एल्लवी - हिंदनाके mBhoyaz. मनिषा मोयर Principal Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.

# SevadalMahilaMahavidyalaya

SakkardaraChowk, Umrer Road, Nagpur-440 009

## Academic Session 2017-2018

Date: 14/07/2017

## NOTICE

All the students of Arts, Science and Home Science faculty are hereby informed that the college has following committees to solve different grievances if any.

#### I) Grievances Redressal Committee:

- 1. Chairman: Honourable Principal
- 2. Member : Dr.(Mrs.) A. S. Mahakalkar (Science faculty)
- 3. Member : Mr. P. S. Deshpande (Home Science faculty)
- 4. Member : Dr. S. V. Pise (Social Science faculty)

#### II) Anti Ragging Committee:

- 1. Chairman: Honourable Principal
- 2. Member : Dr.(Mrs.) A. S. Mahakalkar (Science faculty)
- 3. Member : Mr. P. S. Deshpande (Home Science faculty)
- 4. Member : Dr. S. V. Pise (Social Science faculty)

#### **III)** Internal Complaints Committee:

- 1. Chairman: Honourable Principal
- 2. Presiding Officer: Dr.(Mrs.) M. P. Patil
- 3. Member : Dr. (Mrs.) S. S. Mandaogade (Social Science faculty)
- 4. Member : Dr. (Mrs.) R. M. Dhandekar (Social Science faculty)
- 5. Member : Shri D.T. Koche (Non Teaching Staff)
- 6. Member : Shri L.R. Wanjari (Non Teaching Staff)
- 7. Member : Miss Sapana Nadeshwar (Resarch Student)
- 8. Member : Miss Mrunali Chopkar (PG Student)
- 9. Member : Miss Uktika Panbude (UG Student)
- 10. Member : Shri Arvind Bagadade (NGO)

Students having any grievances should contact and submit the grievance in writing to the respective member of the committee.



(Prof. Pravin Charde) Principal Sevadal Mahila Mahavidyalaya, Nagpur

# Sevadal Mahila Mahavidyalaya

Sakkardara Chowk, Umrer Road, Nagpur-440 009

## Academic Session 2017-2018

Date: 02/08/2017

## **NOTICE**

The members of the College Grievance Redressal Committee are hereby informed that, they should attend the meeting on 05/08/2017 at 11.30 am, in the Principal's Chamber.

#### Agenda of the meeting:

- 1. To confirm the minutes of the last meeting.
- 2. To issue notice to the students about the committee.
- 3. To inform students regarding the working of the committee.
- 4. To discuss regarding the food items of college canteen, grievances received from the students.
- 5. Any other matter with the permission of the chair.

(Prof. Pravin Charde) Principal Sevadal Mahila Mahavidyalaya, Nagpur

#### Members:

- 1. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 2. Member 2: Mr. P. S. Deshpande
- 3. Member 3: Dr. S. V. Pise



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Sakkardara Chowk, Umrer Road, Nagpur-440 009

## Academic Session 2017-2018 Minutes of the Meeting of the Grievance Redressal Committee

The meeting of Grievance Redressal committee was held on 05/08/2017 at 11.30 am in the Principal's Chamber. Following members were present.

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

Dr. (Mrs.) A. S. Mahakalkar welcomed the Hon'ble Principal & all the Members and called the meeting in order with the permission of chairperson. She read out the agenda of the meeting.

To confirm the minutes of the last meeting. Item No.1:

**Resolution:** Dr. (Mrs.) A. S. Mahakalkar has read out the minutes of the last meeting, which was arranged on 24/03/2017. The minutes are confirmed by the Chair.

Item No.2: To issue notice to the students about the Grievance Redressal committee of the college.

**Resolution:** It has been decided that notice should be circulate among the students in their classroom as well as to be displayed on the notice board.

Item No.3: To inform the students regarding working of the committee.

**Resolution:** Honourable Chairman of the committee has suggested that the working of the committee should be explained to the students in their classes.

- To discuss regarding the food items of college canteen, grievances Item No.4: received from the students.
- **Resolution:** As per the grievances received from the students, their demand is to increase the quality and number food items in the canteen. The matter was conveyed to college canteen committee.

Item No.4: Any other matter with the permission of the Chair.

As there is no other matter for further discussion, the meeting ended **Resolution:** with vote of thanks.

#### Name

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise



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Sakkardara Chowk, Umrer Road, Nagpur-440 009

### Academic Session 2017-2018

Date: 23/03/2018

## NOTICE

The members of the College Grievance Redressal Committee are hereby informed that, they should attend the meeting on 27/03/2018 at 12.30 pm, in the Principal's Chamber.

#### Agenda of the meeting:

- 1. To confirm the minutes of the last meeting.
- 2. To discuss about the cleanliness of the ladies toilets, the grievance raised by the students.
- 3. Missing of the personal textbooks from the students bags during the practical hours.
- 4. Any other matter with the permission of the chair.

(Prof. Pravin Charde)

Principal Sevadal Mahila Mahavidyalaya, Nagpur

#### Members:

- 1. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 2. Member 2: Mr. P. S. Deshpande
- 3. Member 3: Dr. S. V. Pise



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Sakkardara Chowk, Umrer Road, Nagpur-440 009

## Academic Session 2017-2018 Minutes of the Meeting of the Grievance Redressal Committee

The meeting of Grievance Redressal committee was held on 27/03/2018 at 12.30 pm in the Principal's Chamber. Following members were present.

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

Dr. (Mrs.) A. S. Mahakalkar welcomed the Hon'ble Principal & all the members and called the meeting in order with the permission of chairperson. She read out the agenda of the meeting.

Item No.1: To confirm the minutes of the last meeting.

- **Resolution:** Dr. (Mrs.) A. S. Mahakalkar has read out the minutes of the last meeting, which was arranged on 05/08/2017. The minutes are confirmed by the Chair.
- Item No. 2: To discuss about the cleanliness of the ladies toilets, the grievance raised by the students.
- **Resolution:** This grievance was collected from the suggestion box, which was open on 23/03/2018. The issue was conveyed to sweepers of the college through Principal's office.
  - Item No. 3: Missing of the personal textbooks from the students bags during the practical hours.
- **Resolution:** It was noticed from the grievance that two students have lost their text books from their bags during the Chemistry practical hours. The matter was discussed in the meeting and students of the particular CBZ batch were warned by HOD of the department.

Item No.3: Any other matter with the permission of the Chair.Resolution: As there is no other matter for further discussion, the meeting ended with vote of thanks.

#### Name

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

Signature Ule ASMalahalhan

2017-2018 Date..... Expt. No. Page No. 18th March 2018 To, The Psincipal sevadal college, Sizi The foilet on the second flow are used by the girls so oftenly. Therefore they should be deemed properly and regularly. 3 Thus Kigou, Noheneter (Ms. Nilima Shende) (B.Sc. Fist year) Principal NASPUR Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9, Reed only Teacher's Signature Shrikrupa

	201月-2018 Date
Expt. No	Page No.
	20th March 2018
To,	
The Inchar	19e
Sevadal M	ghild Mahavidyalaya
Nagpur	
0'	
Respected 5	jz,
	-1 1
	Please clean toilet near the
class room	op 3rd floor. They should
be cleaned	regulary for hygine view point
. Thunk you	
0	
	Sukanya.
	(MU Sunkanya Milistry)
	Bisco second year
	HULA MAL
	A NAGPUR 5
	Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.
	Mud
	. 45/3/10
Shrikrupa	Teacher's Signature

		Date
Exp	pt. No	Page No
		2018
	To,	
	The principal	
	Sevadal College	
	Nagpur,	
	Respected Siz,	
		e students of B.JC
	ist year sequest you t	o check the situation
	or status of toilet. In	le therefore repuilt yo
	or status of toilet. In to ask the toilet cleaner	to clean it and
	that should be done rep	julerly.
	Thanking you	) 0
	yours faithfully	
	0	
	Students of B. Jr. (1) year	
	1) Muskan khobrayade -	Mak
	2) Khushboo Bhayyani -	KULB.
	3) Rushni Dudhankal -	Rosh: Dud, Lanlen
	4) Sumiksha Gorle -	Samikcha Gorle
	5) Salonee Wanjari -	Sal
	6) Azshiya Khan -	Ample
	7) chaitali Bhajankar -	chula.
	8) Anjali chundankhede	QS.
	9) Jayanti Jivtoche -	SAFE
	10) Smultiksha Ighe -	Somikih lige
	······································	· · · · ·
	Shrikrupa	Teacher's Signature
		Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.

To, The Principal. Sevadal Mahila Mahavidyalaya Nagpue.

Subject :- About food items in the casteen. Respected Eir,

Through this letter of us, we wish to draw your attention towards the food ctems that are sold in the canteen. The food seared is very oily and also the naenu over the conteen is very limited Therefore we request you to have a discussion with the canteen department and cheese the food items in the menu of the ranteen so that we can enjoy the food.

yours faithfully AU Students 1 BSc. Second year (~g | 07 | 2017)





Principal

Principal Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.

To, The Principal, "Sevadal Mahila Mahavidyalaya, Nagpur Subject: Loss of chemistry and Microbiology textbooks from bag during chemistry practicals. Respected Sin, I am snehal Bokde, student of BSC. Ind Year was performing my chemister practical from 12:30 to 3:00 pm after leaving the lab, at the end of the practical hour. I notice that my chemistery and Microbiology textbooks are missing from my bag therefore I kindly request to look into matter. Thanking you, Yours faithfully, Snehal Bokde Boude Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9

Jo, The principal, Sevadal Mahila Mahavidyalaya, Nagpur. Subject : Loss of Microbiology and zoology textbooks from bag during chemistry practicals. Jam Neha Vaidya, Student of Bsc. And year was performing my chemistry practical from 12:30 to 3:00 pm after Leaving the lab, at the end of the practical hour, I notice that my microbi-ology and zoology textbooks are missing from my bag therefore I kindly request to look into matter. Thanking you, Your Faithfully, Neha Vaidya, <u>N. Vaidya</u> Principal Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.

SakkardaraChowk, Umrer Road, Nagpur-440 009

#### Academic Session 2016-2017

Date: 28/09/2016

#### NOTICE

All the students of Arts, Science and Home Science faculty are hereby informed that the college has following committees to solve different grievances if any.

#### I) Grievances Redressal Committee:

- 1. Chairman: Honourable Principal
- 2. Member : Dr.(Mrs.) A. S. Mahakalkar (Science faculty)
- 3. Member : Mr. P. S. Deshpande (Home Science faculty)
- 4. Member : Dr. S. V. Pise (Social Science faculty)

#### II) Anti Ragging Committee:

- 1. Chairman: Honourable Principal
- 2. Member : Dr.(Mrs.) A. S. Mahakalkar (Science faculty)
- 3. Member : Mr. P. S. Deshpande (Home Science faculty)
- 4. Member : Dr. S. V. Pise (Social Science faculty)

#### III) Prevention of Sexual Harassment Committee:

- 1. Chairman : Honourable Principal
- 2. Convener : Dr.(Mrs.) M. P. Patil
- 3. Member : Dr. (Mrs.) N. A. Tiwade (Home Science faculty)
- 4. Member : Mrs. S. R. Nimbarte (Science faculty)
- 5. Member : Dr. (Mrs.) S. S. Mandaogade ( Social Science faculty)
- 6. Member : Dr. (Mrs.) A. S. Dhoble (Home Science faculty)

Students having any grievances should contact and submit the grievance in writing to the respective member of the committee.



(Prof. Pravin Charde) Principal Sevadal Mahila Mahavidyalaya, Nagpur

Sakkardara Chowk, Umrer Road, Nagpur-440 009

## Academic Session 2016-2017

Date: 03/10/2016

#### **NOTICE**

The members of the College Grievance Redressal Committee are hereby informed that, they should attend the meeting on 07/10/2016 at 12.15 pm, in the Principal's Chamber.

#### Agenda of the meeting:

- 1) To issue notice to the students about the committee.
- 2) To inform students regarding the working of the committee.
- 3) To discuss any grievances received from the students.
- 4) Any other matter with the permission of the chair.

(Prof. Pravin Charde) Principal Sevadal Mahila Mahavidyalaya, Nagpur

#### Members:

- 1. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 2. Member 2: Mr. P. S. Deshpande
- 3. Member 3: Dr. S. V. Pise



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# Sevadal Mahila Mahavidyalaya

Sakkardara Chowk, Umrer Road, Nagpur-440 009

## Academic Session 2016-2017 Minutes of the Meeting of the Grievance Redressal Committee

The meeting of Grievance Redressal committee was held on 07/10/2016 at 12.15 pm in the Principal's Chamber. Following members were present.

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

Dr. (Mrs.) A. S. Mahakalkar welcomed the Hon'ble Principal & all the Members and called the meeting in order with the permission of chairperson. She read out the agenda of the meeting.

Item No.1:	To issue notice to the students about the committee.
<b>Resolution:</b>	It has been decided that notice should be circulate among the students
	in their classroom as well as to be displayed on the notice board.
Item No.2:	To inform the students regarding working of the committee.
Resolution:	Honourable Chairman of the committee has suggested that the working
	of the committee should be explained to the students in their classes.
Item No.3:	To discuss any grievances received from the students.
Resolution:	Till date, from the opening of the college, no grievance has been reported.
Item No.4:	Any other matter with the permission of the Chair.
Resolution:	It has been suggested that, if students has any grievances, can submit grievance in suggestion box also, which will be opened in the last week of every month.

As there was no other matter for further discussion, the meeting ended with vote of thanks.

#### Name

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise



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# Sevadal Mahila Mahavidyalaya

Sakkardara Chowk, Umrer Road, Nagpur-440 009

#### Academic Session 2016-2017

Date: 20/03/2017

#### **NOTICE**

The members of the College Grievance Redressal Committee are hereby informed that, they should attend the meeting on 24/03/2017 at 11.30 am. in the Principal's Chamber.

#### Agenda of the meeting:

- 1. To confirm the minutes of the last meeting.
- **2.** To discuss about the cleanliness of the classrooms, the grievance raised by the students.
- 3. Any other matter with the permission of the chair.

(Prof. Pravin Charde) Principal Sevadal Mahila Mahavidyalaya, Nagpur

#### Members:

- 1. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 2. Member 2: Mr. P. S. Deshpande
- 3. Member 3: Dr. S. V. Pise



New AS Mahahalhar

Sakkardara Chowk, Umrer Road, Nagpur-440 009

## Academic Session 2016-2017 Minutes of the Meeting of the Grievance Redressal Committee

The meeting of Grievance Redressal committee was held on 24/03/2017 at 11.30 am in the Principal's Chamber. Following members were present.

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

Dr. (Mrs.) A. S. Mahakalkar welcomed the Hon'ble Principal & all the Members and called the meeting in order with the permission of chairperson. She read out the agenda of the meeting.

Item No.1: To confirm the minutes of the last meeting.

- **Resolution:** Dr. (Mrs.) A. S. Mahakalkar has read out the minutes of the last meeting, which was arranged on 07/10/2016. The minutes are confirmed by the Chair.
- Item No.2: To discuss about the cleanliness of the classrooms, the grievance raised by the students.
- This grievance was collected from the suggestion box, which was open **Resolution:** on 19/03/2017. The issue was conveyed to sweepers of the college through Principal's office

Item No.3: Any other matter with the permission of the Chair.

**Resolution:** As there is no other matter for further discussion, the meeting ended with vote of thanks.

#### Name

- 1. Dr. Pravin Charde, Chairman
- 2. Member 1: Dr.(Mrs.) A. S. Mahakalkar
- 3. Member 2: Mr. P. S. Deshpande
- 4. Member 3: Dr. S. V. Pise

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2016-2017

from, B.Sc. Final year students (2016-12) Date - \$ 03/2017

To, The Principal 'I Mahi Sevadal Mahila Mahavidyalaya, Nappur Subject - About cleaning the classroom Respected Sir, Our classroom no. 301 is not cleaned from last 10-12 days. In the classroom there are many pieces of papers and food ruppers and ruppers. and Therefore, we students of B.sc. Final year kindly request you to look into the matter. matty,

Thanking you,

Jours faithfully, All students of B.Sc. Rinal year (2016-1+ putur)

Couplaint read in suggestion opeaed on 19/03/2017 Session 2016-17 fell Problem solved on 24/03/2017



Principal Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.



Place For Higher Learning & Research (Research Academy) Sakkardara Square, Umrer Road, Nagpur - 440024 (M.S.) Phone No.: 0712-2705037, 2752344 Fax.: 0712-2705037 E-mail: sevamahilamv@gmail.com; smm\_college@yahoo.co.in Website: <u>https://sevadalmahilamahavidyalaya.ac.in</u>

Affiliated to

Rashtrasant Tukadoji Maharaj, Nagpur University, Nagpur

# **REPORT OF**

Students' Grievance Redressal Committee

**Submitted By** 

Students' Grievance Redressal Committee Sevadal Mahila Mahavidyalaya, Nagpur

**Period of Report** 

2016-17 to 2020-22



Principal Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.

Sakkardara Chowk, Umrer Road, Nagpur-440 009

## Academic Session 2021-2022

Date: 10/08/2021

## NOTICE

All the students of Arts, Science and Home Science faculty are hereby informed that the college has following committees to solve different grievances if any.

## I) Grievances Redressal Committee:

- 1. Chairman: Honourable Principal
- 2. Member : Dr.(Mrs.) A. S. Mahakalkar (Science faculty)
- 3. Member : Dr. P. S. Deshpande (Home Science faculty)
- 4. Member : Dr. S. V. Pise (Social Science faculty)

#### II) Anti Ragging Committee:

- 1. Chairman: Honourable Principal
- 2. Member : Dr.(Mrs.) A. S. Mahakalkar (Science faculty)
- 3. Member : Dr. P. S. Deshpande (Home Science faculty)
- 4. Member : Dr. S. V. Pise (Social Science faculty)

#### **III) Internal Complaints Committee:**

- 1. Chairman: Honourable Principal
- 2. Presiding Officer: Dr.(Mrs.) M. P. Patil
- 3. Member : Dr. (Mrs.) S. S. Mandaogade (Social Science faculty)
- 4. Member : Dr. (Mrs.) R. M. Dhandekar (Social Science faculty)
- 5. Member : Shri D.T. Koche (Non Teaching Staff)
- 6. Member : Shri L.R. Wanjari (Non Teaching Staff)
- 7. Member : Miss Chaitali Bhajankar (PG Student)
- 8. Member : Miss Sonu Deshmukh (UG Student)
- 9. Member : Shri Arvind Bagadade (NGO)

Students having any grievances should contact and submit the grievance in writing to the respective member of the committee.



(**Prof. Pravin Charde**) Principal Sevadal Mahila Mahavidyalaya, Nagpur

Plase For Higher Learning & Research (Research Academy ) Sakkardara Square, Umrer Road, Nagpur-440 024 (M.S. ) Phone No.: 0712-2705037, 2752344 Fax.: 0712-2705037 Email: <u>sevamahilamv@gmail.com</u>: <u>smmcollege@yahoo.co.in</u> Webside: https://sevadalmahilamahavidyalaya.ac.in

## Reports on Students' Grievance Redressal Committee Academic Session : 2021-2022

Sevadal Education Society's Sevadal Mahila mahavidyalaya, Nagpur always considers students as a pivot in it's academic environment. The college believes in student centric approach and strives to make them feel at home. This aim is achieved by prompt response in redressing student' grievances.

As per the University Grants Commission (Grievance Redresal) Regulation,2012, the college constituted Students' Grievance Redresal committee in order to look into the complaints lodged by any student in person or by addressing a grievance to the head of an institution in writing and judge it's merit.

The Grievance Redressal Committee deals with complaints related with complaints related with academic matters such as timely issue of duplicate mark sheet, transfer certificates, conduct certificates or other examination related matters or financial matters related with dues and payments for various items from library and hostel or other matters pertaining to sanitization, hygiene in toilets, availability of transport, etc.

Prof. Pravin Charde, Hon'ble Principal, Sevadal Mahila Mahavidyalaya, Nagpur is th chairman of the committee. Dr.(Mrs.) A.S. Mahakalkar, In-charge, Science faculty, Dr.P.S. Deshpande, In-charge, Home Science Faculty, Dr. S. V. Pise In-charge Arts Faculty of the college are the members of the committee.

The students Grievance Redressal Cell in the college tries to solve grievance of the students within the purview of the institution.

The notice regarding Students' Grievance Redressal Committee was circulated among the students on 10<sup>th</sup> August 2021 and was displayed on the notice board.



Report on students' Grievance Redressal Committee Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.

Page 19

The first students grievance redressal committee meeting was held on 14/08/2021 at 12.30 pm in the Hon'ble Principal chambers. It was decided to issue notices to students and explain working of the committee .

Second notice regarding the meeting was circulated among the member on 31<sup>st</sup> March 202

The meeting was held on 04/04/2022 at 12.30 pm in Hon'ble Principal chamber. The agenda of the meeting was to confirm the minutes of the last meeting and discuss on the problems faced by the students in view to increase the number of ladies toilets. The grievance in writing was recived in the month of March. The problem was discussed with Hon'ble Principal and was decided to increase in the session 2022-23. As there was no other matter, Dr S.V. Pise Proposed vote of thank.

(Prof. Pravin Charde) Principal Sevadal Mahila mahavidyalaya, Nagpur

#### Member :

- 1. Member : Dr.(Mrs.) A.S. Mahakalkar ( Science Faculty )
- 2. Member : Mr. P. S. Deshpande ( Home Science Faculty )

3. Member : Dr. S. V. Pise (Social Science Faculty)

Hes. H.S. Mahabalhar P.C. Burgand



Principat Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.

Report on students' Grievance Redressal Committee

SevadalMahilaMahavidyalaya

Place For Higher Learning & Research (Research Academy) Sakkardara Square, UmrerRoad, Nagpur - 440024 (M.S.) Phone No.: 0712-2705037, 2752344 Fax.: 0712-2705037 E-mail: <u>sevamahilamv@gmail.com</u>; <u>smm\_college@yahoo.co.in</u> Website: <u>https://sevadalmahilamahavidyalaya.ac.in</u>

# **Report on Students' Grievance Redressal Committee**

Academic Session : 2020-2021

Sevadal Education Society's SevadalMahilaMahavidyalaya, Nagpur always considers students as a pivot in its academic environment. The college believes in student centric approach and strives to make them feel at home. This aim is achieved by prompt response in redressing students' grievances.

As per the University Grants Commission (Grievance Redressal) Regulations, 2012, the college constituted Students' Grievance Redressal Committee in order to look into the complaints lodged by any student in person or by addressing a grievance to the head of an institution in writing and judge its merit.

The Grievance Redressal Committee deals with complaints related with academic matters such as timely issue of duplicate mark sheets, transfer certificates, conduct certificates or other examination related matters or financial matters related with dues and payments for various items from library and hostel or other matters pertaining to sanitization, hygiene in toilets, availability of transport, etc.

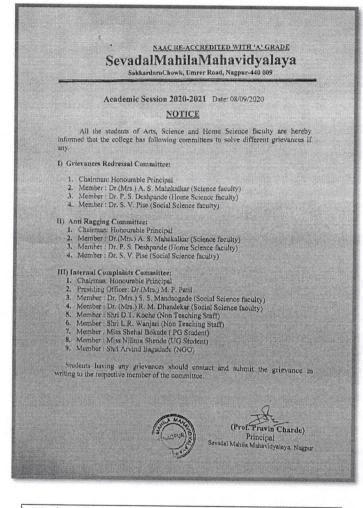
Prof. Pravin Charde, Hon'ble Principal, SevadalMahilaMahavidyalaya, Nagpur is the chairman of the committee. Dr. Mrs. A.S. Mahakalkar, In-charge, Science faculty, Dr. P. S. Deshpande, In-charge, Home Science faculty and Dr. S. V. Pise, In-charge, Arts faculty of the college are the members of the committee.

The Students Grievance Redressal Cell in the college tries to solve grievances of the students within the purview of the institution.

Report on Students' Grievance Redressal Committee 2016-17 to 2020 21 Koad, Nagput 9.98 16

Principal

In the academic session 2020-21, the notice regarding Students' Grievance Redressal Committee was circulated among the students on dated 08<sup>th</sup> September, 2020.



Notice, Students Grievance Redressal Committee

To redress students' grievances, the first meeting of Students' Grievance Redressal Committee was convened in Hon'ble Principal's chamber on dated 14th September, 2020. The agenda of the meeting on said date were to issue notices to the students about Students Grievance Redressal Committee, its functioning and other matters of importance with the permission of the chair. It was decided to circulate the message about the committee through WhatsApp groups.

Report on Students' Grievance Redressal Committee (2016-17 to 2021322) Mahila Maharage 17

Umrer Road, Nagpur-9,

Another notice was circulated among the members of the committee for attendance in meeting on 26<sup>th</sup> **March** 2021. The agenda of the meeting was to confirm the minutes of last meeting held 14<sup>th</sup> September, 2020, discussion on problems faced by students during their online theory and practical examinations and any other matter with the permission of the chairman of the committee. Dr.S. V. Pise read out the minutes of last meeting. The grievance regarding the problems faced by students during online theory and practical examination was discussed. The message was conveyed to college examination committee and the matter got solved successfully. The meeting ended with a vote of thanks.

(**Prof. Pravin Charde**) Principal SevadalMahilaMahavidyalaya, Nagpur

Members :

7. Dr. (Mrs.) A. S. Mahakalkar, In-charge, Science Faculty

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- 8. Dr. P. S. Deshpande, In-charge, Home science Faculty
- 9. Dr. S. V. Pise, In-charge, Social science Faculty



Report on Students' Grievance Redressal Committee (2016-17 to 2020-21)

SevadalMahilaMahavidyalaya

Place For Higher Learning & Research (Research Academy) Sakkardara Square, UmrerRoad, Nagpur - 440024 (M.S.) Phone No.: 0712-2705037, 2752344 Fax.: 0712-2705037 E-mail: <u>sevamahilamv@gmail.com; smm\_college@yahoo.co.in</u> Website: <u>https://sevadalmahilamahavidyalaya.ac.in</u>

# **Report on Students' Grievance Redressal Committee**

Academic Session : 2019-2020

Sevadal Education Society's SevadalMahilaMahavidyalaya, Nagpur always considers students as a pivot in its academic environment. The college believes in student centric approach and strives to make them feel at home. This aim is achieved by prompt response in redressing students' grievances.

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Prof. Pravin Charde, Hon'ble Principal, SevadalMahilaMahavidyalaya, Nagpur is the chairman of the committee. Dr. Mrs. A.S. Mahakalkar, In-charge, Science faculty, Dr. P. S. Deshpande, In-charge, Home Science faculty and Dr. S. V. Pise, In-charge, Arts faculty of the college are the members of the committee.

The Students Grievance Redressal Cell in the college tries to solve grievances of the students within the purview of the institution.

Principal

Report on Students' Grievance Redressa Committee 2016-17 to 202012 Poad, Nagpurpage 13

In the academic session 2019-2020, the notice regarding Students' Grievance Redressal Committee was circulated among the students on dated  $22^{nd}$  July, 2019.

SevadalMahilaMahavidyalaya NOTICI

To redress students' grievances, two meetings were convened in Hon'ble Principal's chamber on dated 10<sup>th</sup> August, 2019 and 19<sup>th</sup> March, 2020. The agenda of the meeting on said date were to issue notices to the students about Students Grievance Redressal Committee, its functioning, discussion of grievances received from students and other matters of importance with the permission of the chair.

A notice was circulated among the members of the committee for the attendance in meeting on 04<sup>th</sup> March, 2017. The meeting was called on 09<sup>th</sup> March, 2020. The agenda of the meeting was to confirm the minutes of last meeting held on 10<sup>th</sup> August, 2019, discussion on students' grievance about repairing of ceiling fans in classrooms, changing the time table and any other matter with the permission of the chairman of the committee. Dr. (Mrs.) A. S. Mahakalkar read out the minutes of last meeting. The discussion was held on grievance raised by students about repairing of ceiling fan in classrooms. The change in time table was also discussed. The grievance was received in writing and was collected from the suggestion box on 23<sup>rd</sup> July, 2019. It was decided to convey the message to college Infrastructure committee. Hon'ble Principal office redressed the grievance. The meeting ended with vote of thanks.

Report on Students' Grievance Redressal Committee (2016-17 to 2021-22)



Principal Sevadal Mahila Mahavidyalaya Umrer Road, Nagpur-9.

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Notice, Students' Grievance Redressal Committee

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Students' letter regarding change in time table

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(**Prof. Pravin Charde**) Principal SevadalMahilaMahavidyalaya, Nagpur

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Members :

- 4. Dr. (Mrs.) A. S. Mahakalkar, In-charge, Science Faculty
- 5. Dr. P. S. Deshpande, In-charge, Home science Faculty 12. Burgs and
- 6. Dr. S. V. Pise, In-charge, Social science Faculty

Report on Students' Grievance Redressal Committee (2016-17 to 2020-21)

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Page 15

Place For Higher Learning & Research (Research Academy) Sakkardara Square, UmrerRoad, Nagpur - 440024 (M.S.) Phone No.: 0712-2705037, 2752344 Fax.: 0712-2705037 E-mail: <u>sevamahilamv@gmail.com; smm\_college@yahoo.co.in</u> Website: <u>https://sevadalmahilamahavidyalaya.ac.in</u>

# **Report on Students' Grievance Redressal Committee**

Academic Session : 2018-2019

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Principal

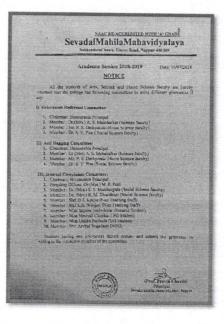
Sevadal Mahila Mahavidyalaya

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Report on Students' Grievance Redresse Committee (2016-17 to 2020-21)

In the academic session 2018-19, the notice regarding Students' Grievance Redressal Committee was circulated among the students on dated 16<sup>th</sup> July, 2018.



A notice informing about Students' Grievance Redressal Committee in college

A meeting was convened in Hon'ble Principal's chamber on dated 08<sup>th</sup> August, 2018. The agenda of the meeting on said date were to issue notices to the students about Students Grievance Redressal Committee, its functioning, discussion of grievances received from students and other matters of importance with the permission of the chair.

Another notice was circulated among the members of the committee for the attendance in meeting on 30<sup>th</sup> March, 2017. The agenda of the meeting was to confirm the minutes of last meeting held on 08<sup>th</sup> August, 2018, discussion on students' grievance about potable drinking water in college premises, keeping the library open during lunch hour and any other matter with the permission of the chairman of the committee. Dr. (Mrs.) A. S. Mahakalkar read out the minutes of last meeting. The discussion was held on grievance raised by students about the facility of potable drinking water in college premises. The grievance was received in writing and was collected from the suggestion box on 27<sup>th</sup> February, 2019. The issue was conveyed to Infrastructure committee of the college as well as College Development Committee. The message was also conveyed to the Head, Library Sciences of the college about opening of library during lunch hour. The meeting ended with a vote of thanks.

Report on Students' Grievance Redressal Committee (2016-17 to 2024-22) nila Mahavi Page 1 Umrer Road, Nagpur-9.

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Students' letters regarding potable drinking water in college premises and library

(**Prof. Pravin Charde**) Principal SevadalMahilaMahavidyalaya, Nagpur

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#### **Members**:

- 1. Dr. (Mrs.) A. S. Mahakalkar, In-charge, Science Faculty New ASalahabalhon
- 2. Dr. P. S. Deshpande, In-charge, Home science Faculty
- 3. Dr. S. V. Pise, In-charge, Social science Faculty

Report on Students' Grievance Retraistic Constitute (2016-17 to 2020-21)

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Page 12

SevadalMahilaMahavidyalaya

Place For Higher Learning & Research (Research Academy) Sakkardara Square, UmrerRoad, Nagpur - 440024 (M.S.) Phone No.: 0712-2705037, 2752344 Fax.: 0712-2705037 E-mail: <u>sevamahilamv@gmail.com; smm\_college@yahoo.co.in</u> Website: <u>https://sevadalmahilamahavidyalaya.ac.in</u>

# **Report on Students' Grievance Redressal Committee**

Academic Session : 2017-2018

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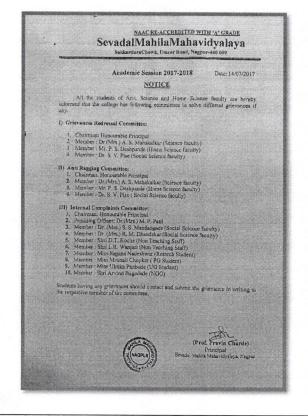
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Page 4

Principal

In the academic session 2017-18, the notice regarding Students' Grievance Redressal Committee was circulated among the students on dated 14<sup>th</sup> July, 2017.



Notice regarding Students' Grievance Redressal Committee

To redress students' grievances, a meeting was convened in Hon'ble Principal's chamber on dated 05<sup>th</sup> August, 2017. The agenda of the meeting on said date were to issue notices to the students about Students Grievance Redressal Committee, its functioning, discussion of grievances received from students regarding food quality in college canteen and other matters of importance with the permission of the chair.

It was discussed in the meeting to circulate notice among the students for information about Students' Grievance Redressal Committee in the college. As per the grievance received from students, a matter regarding the quality and quantity of food items in college canteen was taken for discussion. It was decided to redress the grievance by conveying the message to College Canteen committee about an improvement in quality and an increase in quantity of food items in the canteen.

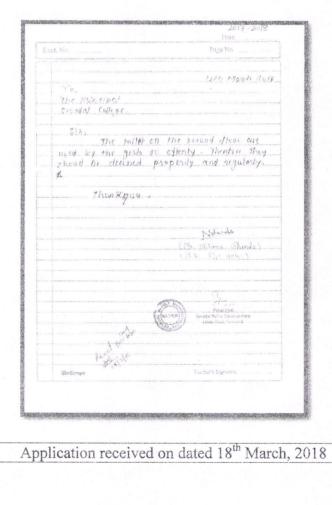
Report on Students' Grievance Redressal Committee (2016-17 50v2020 Mahavidya Page 5

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Umrer Road, Nagpur-9.

Another notice was circulated among the members of the committee for the attendance in meeting on 27<sup>th</sup> March, 2018. The agenda of the meeting was to confirm the minutes of last meeting held on 05<sup>th</sup> August, 2017, discussion on students' grievance about cleanliness of ladies toilets, missing the personal textbooks from the students' bags and any other matter with the permission of the chairman of the committee. Dr. (Mrs.) A. S. Mahakalkar read out the minutes of last meeting. The discussion was held on grievance raised by students about cleanliness of classrooms. The grievance was received in writing and was collected from the suggestion box on 23<sup>rd</sup> March, 2017. Hon'ble Principal's office redressed the grievance by conveying the message to sweepers of the college. The meeting ended with vote of thanks.

Following grievance letters were received by Students' Grievance Redressal Committee.





Report on Students' Grievance Redressal Committee (2016-17 to 2020-21)

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Report on Students' Grievance Redress Committee (2016-17 to 2020-21)

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Application regarding increase in food items in college canteen

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Report on Students' Grievance Redressal Committee (2016-17 to 2020-21)

Page 8

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Application regarding loss of textbooks

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(**Prof. Pravin Charde**) Principal SevadalMahilaMahavidyalaya, Nagpur

#### **Members**:

- 4. Dr. (Mrs.) A. S. Mahakalkar, In-charge, Science Faculty New AS Nahahalban
- 5. Dr. P. S. Deshpande, In-charge, Home science Faculty
- 6. Dr. S. V. Pise, In-charge, Social science Faculty



Report on Students' Grievance Redressal Committee (2016-17 to 2020-21)

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# **Report on Students' Grievance Redressal Committee**

Academic Session : 2016-2017

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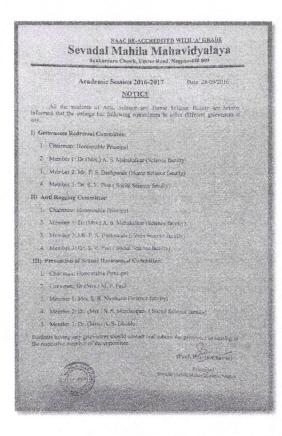
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The Students Grievance Redressal Cell in the college tries to solve grievances of the students within the purview of the institution.

Principat

Report on Students' Grievance Redressai Committee 2016-17 um202024, Nagpur-9.

In the academic session 2016-17, the notice regarding Students' Grievance Redressal Committee was circulated among the students on dated 28<sup>th</sup> September, 2016.



#### Notice regarding Students' Grievance Redressal Committee

To redress students' grievances, the meeting was convened in Hon'ble Principal's chamber on dated 07<sup>th</sup> October, 2016. The agenda of the meeting on said date were to issue notices to the students about Students Grievance Redressal Committee, its functioning, discussion of grievances received from students and other matters of importance with the permission of the chair.

Another notice was circulated among the members of the committee for the attendance in meeting on 20<sup>th</sup> March, 2017. The agenda of the meeting was to confirm the minutes of last meeting held on 28<sup>th</sup> September, 2016, discussion on students' grievance about cleanliness of the classrooms and any other matter with the permission of the chairman of the committee. Dr. (Mrs.) A. S. Mahakalkar read out the minutes of last meeting. The discussion was held on grievance raised by students about cleanliness of classrooms. The grievance was received in writing and was collected from the suggestion box on 19<sup>th</sup> March, 2017. The grievance was redressed by Hon'ble Principal office by conveying the message to sweepers of the college. The meeting ended with a positive note.

Report on Students' Grievance Redressal Committee 73016-1 Zava 2020 121 Mahavidyalaya Umrer Road, Nagpur-9. Page 2.

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Grievance received about cleanliness of classrooms

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(Prof. Pravin Charde) Principal SevadalMahilaMahavidyalaya, Nagpur

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#### Members :

- 1. Dr. (Mrs.) A. S. Mahakalkar, In-charge, Science Faculty
- 2. Dr. P. S. Deshpande, In-charge, Home science Faculty
- 3. Dr. S. V. Pise, In-charge, Social science Faculty